

**Overview and Scrutiny
Action Tracker**

Mtg. Date	Action	Response	Who by	Status
25 th March	The Committee requested that any information in relation to changes to branch libraries should be distributed to members before going out to the wider public.	Agreed.	Andy Briggs	Completed
25 th March	The Committee agreed that overpayments of housing benefits should be included as part of its overall work plan.	This has been included in the work programme for November.	Rob Mack	Completed
25 th March	Clerk agreed to speak to the Chair and provide an updated action tracker for Members.	This has been emailed out to members.	Clerk	Completed
25 th March	The Committee requested that the other relevant trade union reps also be invited to the April meeting.	Invites have been sent.	Clerk	Completed
25 th March	The Cabinet Member advised that he would come back to the Committee with a written answer in relation to a question on intergenerational involvement.		Cllr M. Blake	Outstanding
25 th March	The Chair requested that a report on social value rents come back to a future meeting of the Committee for consideration, particularly in relation to its impact upon the voluntary and community sector.	To be include on a future agenda.	Rob Mack	Scheduled to a future meeting.
25 th March	Officers agreed to come back to the Committee in July to discuss the 2018/19 complaints report. Officers also agreed to provide an update on the process of learning from complaints and how this was reported to OSC at a future meeting.	Officers have requested that this item comes to the October meeting as the LGO release their report in August. Learning from complaints will be included in this item.	Carla Segel	Scheduled to future meeting (October).
25 th March	The Chair sought clarification on how much the Council spent on financial redress. In response, officers agreed to circulate that information to Members outside of the meeting.	Officers are preparing an update that will include this, and will aim to have it ready for issuing at the beginning of May	Carla Segel	Due in May
25 th March	Members requested further information in relation to discrepancy between the low volume of S2 complaints in Children's Services and the comparatively high cost of redress payments well as what proportion of the redress cases related to SEND children.	Officers are preparing an update that will include this, and will aim to have it ready for issuing at the beginning of May	Carla Segel	Due in May

25 th March	The Committee requested that officers provide case studies of the types of complaints by members that were regularly received as well the responses given and that these come back to the Committee as part of its discussion on FOBO and the wider complaints process at its April meeting.	Officers are preparing an update that will include this, and will aim to have it ready for issuing at the beginning of May. The FOBO item in April does not include this information as it is more of an update on the programme in general.	Carla Segel	Scheduled to future meeting
25 th March	Officers to review the use of the heading 'general information/service request' and to look into whether this could be broken down as a category to make it more meaningful.	Officers have agreed to pick this up longer term, as it will involve some development the Council's IT Respond system. Update to be included in Member briefing for May.	Carla Segel	Scheduled to future meeting
25 th March	The Chair agreed that further discussions on Finance's support to Scrutiny would form part of the scrutiny stocktake process.	This was discussed at stocktake meeting on 15/04.	Chair	Completed.
25 th March	The Director of Finance agreed to provide further information on Haringey's relative position on LAC overspend in relation to some of our statistical neighbours.	Update will be sent to Committee members.	Jon Warlow	Completed.
25 th March	The Director of Finance agreed to come back to the Chair of the Children's Panel with further details on the nature of the £400k overspend identified in misplaced care packages.	These details have been provided.	Jon Warlow	Completed.
25 th March	The Committee requested that a more detailed line-by-line financial breakdown of the priority areas be provided to OSC and the Panels. The Director of Finance advised that there was a current year breakdown online and that he would email members with a fuller breakdown of the new year's budget.	This is being finalised and will be sent to Committee members shortly.	Jon Warlow	Outstanding.
25 th March	The Committee sought clarification about whether the Decent Homes performance was inclusive of the additional funding announced and queried whether the Council should be more ambitious with its 95% target. Officers agreed to come to the Committee with a response		Charlotte Pomery	Outstanding.
25 th March	Officers agreed to come back to the Committee with some further details on how the performance indicator for temporary accommodation was calculated.		Charlotte Pomery	Outstanding.
25 th March	The Chair emphasised the need for each of the Panels to have an opportunity to feed into the performance priority dashboard setting process and	Chair to speak to AD Commissioning when she returns from leave.	Chair	Outstanding.

	suggested that there should be a separate session on this with OSC Members. The Chair agreed to speak to AD Commissioning to set this up			
25 th March	The AD for Strategy and Communications agreed to come back to the Committee at a future date to provide an update on participation outcomes on Borough Plan and the Citizens Panel.	Update on Borough Plan participation outcomes and Citizens Panel to come back to future meeting	Joanna Sumner	Scheduled to come back to a future meeting.
28 th January	The Committee requested to see current plans for improvement of branch libraries and the capital spend allocated.	Libraries item to come back to OSC in June.	Andy Briggs	Scheduled for future meeting (June).
28 th January	The Committee also requested a report to a future meeting, which sets out the ongoing issues in relation to library improvement works at Marcus Garvey Library. The Cabinet Member agreed to speak to Fusion about the lifts and would include an update on the lift issue in the report on Marcus Garvey Library.	Libraries item to come back to OSC in June.	Andy Briggs	Scheduled for future meeting (June).
28 th January	The Committee requested an update on the Fairness Commission to come to OSC in April	Agreed to come to OSC in April.	Cllr Amin/ Daria Polovina.	Scheduled for future meeting (April).
28 th January	The Committee requested a further update in relation to Universal Credit to come to a future meeting.	Shared Services are in the process of setting up a standard report to share information on UC on a monthly basis. Officers are awaiting further information from London Councils. It is anticipated that this will start from April 2019. Update on Universal Credit scheduled for June.	Mark Rudd	Scheduled for future meeting (June).
28 th January	The Committee also requested a report to a future meeting around performance against FOI requests.	An update is schedule to come to OSC in March to discuss performance for Member Enquiries and Complaints for 2017/18. It is proposed that a report to discuss performance for FOIs, MEs and Complaints for 2018/19 will come to OSC in July.	Mark Rudd	Scheduled for future meeting (July).
28 th January	The Committee requested that a piece of work be undertaken which looked at recurrent issues that had arisen, which had led to residents' benefits being stopped.	Update: The Council receives daily files from the DWP informing us that residents have either stopped receiving one of the welfare benefits or the amounts have changed. This automatically suspends the claim in order to avoid generating overpayments, officers then write out to residents	Cllr Amin/ Amelia Hadjimichael	Scheduled for future meeting (July).

		asking them to provide evidence of their income. Once evidence is provided the claim is re-opened and payments are back-dated if appropriate		
28 th January	The Committee agreed that improving the robustness of financial monitoring would form part of the wider review of Scrutiny taking place in April.	This will be included in the review of the scrutiny process. Scheduled for 15 th April.	Clerk	Scheduled for Scrutiny Stocktake (April).
28 th January	A report was requested on Fortismere School once a business case was in place, given that the issue spanned a number of different Cabinet portfolios.		Eveleen Riordan	Scheduled for future meeting (June).
14 th January	Government funding options and further analysis on the potential impact on the Borough would be shared with the Committee at their meeting in April.	Will be taken to the April meeting.	Jon Warlow/Clerk	Scheduled for future meeting (April).
14 th January	An update to be provided on the FOBO programme as a whole – which roles were likely to be cut, how the staff could be redeployed, the timeline for the programme, and how / when it would be appropriate for Overview and Scrutiny Committee to be involved. This was requested from the end of March 2019.	Update will be brought to the April meeting.	Richard Grice	Scheduled for future meeting (April).
14 th January	Information to be provided on staff insourcing; the financial implications and when it would be appropriate for Overview and Scrutiny Committee to be involved.	This item will come back the July meeting.	Richard Grice	Scheduled for a future meeting (July).
14 th January	Overview and Scrutiny Committee members to be invited to attend walk-about sessions with Councillor Adje when looking at the high roads and local businesses.	Action raised with relevant officers. Agreed to hold two sessions, one in Wood Green and one in Tottenham. First session in Wood Green is being scheduled for 30 th April.	Cllr Adje	Part Complete.
14 th January	A further consultation and engagement report was requested in due course.	Ongoing	Joanna Sumner	Scheduled for future meeting (July).
19 th November	A paper on town centre managers requested at a future Committee meeting.	Paper requested.	Helen Fisher	Referred to Housing and Regen Panel.
2 nd	Head of Organisational resilience agreed to brief	The Chief Executive has asked that, prior to this	Andrew Meek	Scheduled

October	Councillors on the role of Members in an emergency incident.	<p>guidance being re-issued, she would like it reviewed. The Service is looking at it in conjunction with some work on this topic that has been done by London Resilience. It is expected that it will be ready for re-issue it by the end of March.</p> <p>Further update: Draft guidance has been approved by London chief executives, with some further amendments required. Officers will make this available to Members as soon as it is available.</p>		for future meeting (July).
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